

Good afternoon,

Our teams have been working hard to repair a leak to a sewage pipe in a field near Jaarlen Road, in Lydd, Kent.

Specialist teams have been in attendance and the leak has been fixed, however we remain on-site to clean up the area.

Due to local land designations, we're working closely with both the Environment Agency and Natural England to agree a scope of works for the clean-up, which may take some time. Signs are being put in place to identify the areas we'll be working in.

Tankers are currently being used to manage flows in our network and to minimise any wider impact to the environment.

We're doing all we can to resolve the problem as quickly as possible whilst keeping the impact to our local customers from tankering to a minimum.

Our customer team will be in the local area over the next couple of days going door to door to speak with customers who may have been affected by our tankering activities.

Any customers who may need to get in touch with us by phone can do so via our 24 hour contact centre on 0330 303 0368.